



Chief Executive Officer

The LSU Health System's Health Care Services Division is conducting a nationwide search for a Chief Executive Officer of Interim LSU Public Hospital to be at the forefront of the creation of the world-class LSU Academic Medical Center. This teaching and research medical center will be the centerpiece of the resurgence of Post-Katrina New Orleans.

LSU is building this \$1.2 billion, hurricane-hardened, academic medical center for medical, dental, and allied health education; twenty-first century health care; and bioscience research. It will have a Level 1 trauma center and Level III Regional Neonatal Referral Center.

LSU and the U.S. Department of Veterans Affairs are pursuing a partnership to build their respective hospitals, side by side, in downtown New Orleans, near the LSU and Tulane schools of medicine, on a 70-acre site.

The close proximity of the two hospitals will continue the long relationship of staffs of the medical schools and VA serving the educational and health care needs of each other.

The combined two-hospital \$2 billion project has numerous benefits, including the opportunity for the medical center to be an anchor in the developing biomedical research corridor in downtown New Orleans and a national center for bioscience research.

Architects are drawing the blueprints now. Doors will open in 2013.

Interim LSU Public Hospital

The CEO will also oversee the day-to-day operations of the Interim LSU Public Hospital, a 285 bed facility with the region's only Level 1 Trauma Center and Level III Neonatal Referral Center.

The hospital specializes in medical/surgical care, ICU, maternal/child care, and mental health, including 20 Mental Health Emergency Room Extension beds, a 20-bed medical detox unit, and an additional 38 inpatient mental-health beds at the LSU DePaul campus.

The hospital also operates four community based clinics in the metro area, and 38 specialty clinics.

The enterprise has 2,400 employees and, in fiscal year 2007-2008, had 11,941 inpatient admissions, 46,628 ED visits, and 218,712 outpatient visits.

Approximately 260 residents and fellows and 670 students in nursing and allied health programs were trained at the hospital in fiscal year 2007-2008.

Academic Affiliations

The Interim LSU Public Hospital has strong affiliations with the LSU and Tulane Health Sciences Centers; Xavier, Dillard and Southern universities; and the Ochsner Health System.

The LSU Health Care Services Division

The Interim LSU Public Hospital is part of the LSU Health Care Services Division (HCSD) which is one of the largest public health care delivery systems in the country. The seven hospitals and hundreds of clinics in the HCSD system have over 31,000 admissions, 180,000 patient days, 981,000 outpatient visits, and over 270,000 emergency department visits annually. In the past decade, HCSD has implemented a nationally recognized, evidence-based disease management program, improving health care outcomes for its patient population.

Each year nearly 500 residents and fellows from the LSU and Tulane Schools of Medicine and Ochsner Health System and 2,200 nursing and allied health students from many colleges and universities are trained in LSU facilities.

HCSD is part of the LSU Health System, which also operates three hospitals in north Louisiana.

Position Overview

The CEO is responsible for:

- **Teaching**
 - Works with all academic affiliates to support and determine the appropriate complement of programs, residents, trainees, and students.
 - Assures the Medical Center meets Residency Review Committee and American College of Graduate Medical Education requirements.
 - Works with Medical Director to assume appropriate resident, fellow, and student supervision in educational programs and clinical service delivery.

- **Resources**
 - Works with Medical Center departmental leaders to determine optimal employee numbers and the types for the achievement of the medical center's strategic and operational goals.
 - Assures hospital personnel maintain appropriate time and attendance, minimize absences, and limit non-productive time.
 - Assures hospital participation in system and product standardization initiatives. (Including use of GPO agreement).
 - Establishes best practices for inventory management
 - Assures Material Management practices are in accordance with legislative and internal audit requirements.
 - Establishes/determines the Medical Center Capital Outlay and Equipment acquisitions budgets.

- Works with the LSU System and Health Care Services Division in the development and implementation of electronic health record and other related information systems.
- **Revenue**
 - Plans and reviews operating budget to assure the medical center financial targets.
 - Analyzes operating performance and budget performance and initiate corrective actions as necessary.
 - Develops and maintain best practices for cash management
 - Establishes an effective contracting process proven to assure contracts are submitted timely, properly reviewed, monitored for compliance, and paid appropriately.
- **Access**
 - Works with the hospital medical directors to use all the institutional assets to maximize through-put in all settings –In-patient, Out-patient, and Emergency Department.
- **Quality**
 - Works with Medical Director and Clinical Leadership to establish an effective peer review process.
 - Establishes an effective program for regulatory compliance – JCAHO, CMS, Louisiana Department of Health and Hospitals (DHH), Louisiana Office of Public Health (OPH), Accreditation Council for Graduate Medical Education (ACGME), and Residency Review Committee (RRC).
 - Assures hospital meets and exceeds critical Disease Management and Health Care Effectiveness benchmarks.
 - Works with Medical Director and Physician Leadership to establish and maintain an effective credentialing and privileging process.
 - Works with human resources and department directors to assure that education, qualifications, experience and continuing competence of management personnel meet the organization’s need.
 - Supports a culture which emphasizes continuing performance improvement.
- **Safety**
 - Works with hospital leadership to achieve/exceed National Patient Safety Goals.
 - Takes a leadership role in disaster planning.
 - Encourages all stakeholders to identify, report and correct procedures, systems, and situations that are unsafe.
- **Service**
 - Develops and supports a culture which promotes service to patients, families, employees and stakeholders.
 - Meets and exceeds HCAHPS (CMS), National and Regional, Standards.

- **Stakeholders Satisfaction**

- Identifies and supports key stakeholder understanding of the hospital and its function
- Works with stakeholders to meet/exceed their expectations.
- Develops and maintains strong working relationships with the medical school leadership, key stakeholders, medical center foundation, LSU Health Care Services Division and LSU Health System leaders.
- Builds and maintains interaction and dialog with key stakeholders – hospital advisory board, New Orleans City Council, local and regional legislative delegations, parish medical society, Downtown Development District, etc.
- Works with other healthcare providers in the community to develop and implement local and regional plan to create partnerships and other working relationships that improve the overall health of the community. (Louisiana Public Health Institute, Daughters of Charity, New Orleans Adolescent Hospital, New Orleans Department of Health)

Opportunity

The CEO Search and Advisory Committee invites letters of nomination, applications (letter of interest, complete CV, and references), or expressions of interest to be submitted to the search firm assisting LSU Health System. An offer of employment is contingent on a satisfactory pre-employment background check. Review of materials will begin immediately and continue until the appointment is made. It is preferred, however, that all nominations and applications be submitted to:

Daniel F. Parker, Sr., President
Laurie C. Wilder, Senior Vice President & Managing Director
Porsha L. Williams, Principal
770-804-1996 ext: 111
lwilder@parkersearch.com
pwilliams@parkersearch.com

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